## INVENTOR INFORMATION

Mailing Address Line Two::

Postal or Zip Code::

Citizenship Country::

City::
Country::

Masumi Inventor One Given Name:: Family Name:: YOSHINO Mailing Address Line One:: c/o Seiko Epson Corporation Mailing Address Line Two:: 4-1, Nishi-shinjuku 2-chome Shinjuku-ku City:: State or Province:: Tokyo Country:: Japan 163-0811 Postal or Zip Code:: Shinjuku-ku City of Residence:: Country of Residence:: Japan Japan Citizenship Country:: Inventor Two Given Name:: Yoshihiko Family Name:: AKASAKA Mailing Address Line One:: c/o Seiko Epson Corporation Mailing Address Line Two:: 4-1, Nishi-shinjuku 2-chome Shinjuku-ku City:: State or Province:: Tokyo Country:: Japan Postal or Zip Code:: 163-0811 City of Residence:: Shinjuku-ku Country of Residence:: Japan Citizenship Country:: Japan Inventor Three Given Name:: Bruno Family Name:: ZIEGLER c/o EPSON France SA, 68 bis, rue Marjolin, Mailing Address Line One:: LEVALLOIS-PERRET CEDEX City:: Country:: FRANCE Postal or Zip Code:: 92305 Citizenship Country:: Japan Inventor Four Given Name:: Peter Family Name:: BUTLER c/o EPSON UK Ltd., Campus 100 Mailing Address Line One:: Maylands Avenue, Hemel Hempstead Mailing Address Line Two:: City:: Hertfordshire United Kingdom Country:: Postal or Zip Code:: HP2 7TJ Citizenship Country:: Japan Inventor Five Given Name:: Marita Family Name:: HAAS c/o ESPON Deutschland GmbH, Mailing Address Line One::

Zulpicher Str. 6,

Dusseldorf

Germany

40549

Japan

CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 22850

APPLICATION INFORMATION

ONLINE SUPPORT TECHNIQUE TO SUPPORT Title Line One:: ELIMINATION OF PROBLEMS ARISING IN

205114US2

Title Line Two:: DEVICE Title Line Three:: 11 Total Drawing Sheets:: YES Formal Drawings?:: UTILITY Application Type::

Docket Number::

REPRESENTATIVE INFORMATION

Representative Customer Number:: 22850

PRIOR FOREIGN APPLICATIONS

2000-090785 Foreign Application One:: 3/29/00 Filing Date:: Japan Country:: YES Priority Claimed::

2001-051460 Foreign Application Two:: 2/27/01 Filing Date:: Japan Country:: YES Priority Claimed::

ASSIGNEE INFORMATION

Seiko Epson Corporation Name of Assignee:: 4-1, Nishi-shinjuku 2-chome Address Line One::

City::

Shinjuku-ku Tokyo State or Province:: Japan Country::

163-0811 Postal or Zip Code::